

## फूल सिंह बिष्ट राजकीय महाविद्यालय नौघर

### लम्बगॉव टिहरी गढवाल (उत्तराखण्ड) 249165

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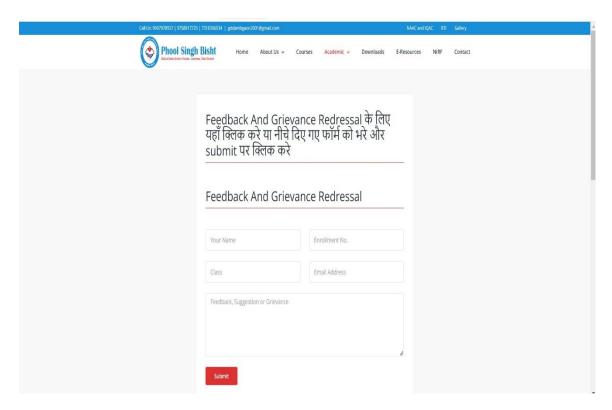
#### MECHANISMS FOR ONLINE/OFFLINE GRIEVANCE REDRESS

Our college has implemented a comprehensive system to address student grievances through both online and offline mechanisms. We understand the importance of providing students with a platform to express their concerns, seek resolution, and ensure their voices are heard.

For online grievance redressal, we have developed a dedicated web portal accessible to all students. This portal allows students to submit their grievances conveniently from anywhere and at any time. The online platform streamlines the process by providing clear instructions on how to file a complaint, the necessary information required, and the expected timelines for resolution. It ensures that the grievances reach the appropriate authorities promptly, facilitating a swift and efficient resolution process.

Additionally, our college recognizes the significance of face-to-face interactions in resolving certain issues. Hence, we have established offline mechanisms to ensure students have alternative channels for raising their concerns. This includes designated grievance cells within the college campus, where students can directly approach the concerned personnel and discuss their grievances in person. Trained staff members are available to listen empathetically, offer guidance, and work towards finding a suitable solution.

By integrating both online and offline mechanisms, our college aims to provide a seamless and inclusive environment for addressing student grievances. We prioritize transparency, accountability, and responsiveness, striving to maintain a supportive and conducive atmosphere that nurtures students' overall development and well-being.



Screenshot of webpage for students' feedback and grievance redressal

# List for committees for past five years for women grievance redressal

Woman Grievances Redressal Committee 2017-18		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member

<b>Woman Grievances Redressal Committee 2018-19</b>		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member

Woman Grievances Redressal Committee 2019-20		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member

Woman Grievances Redressal Committee 2020-21		
1.	Ms Anuja Rawat	Convener
2.	Dr Amita Bihan	Member

<b>Woman Grievances Redressal Committee 2021-22</b>		
1.	Ms Anuja Rawat	Convener
2.	Dr Amita Bihan	Member

## List for committees for past five years for Anti Ragging

Anti Ragging Cell 2017-18		
1.	Dr S.K. Lal	Convener
2.	Dr Vipin Kumar Sharma	Member
3.	Dr. S.K. Pandey	Member

Anti Ragging Cell 2018-19		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member
3.	Dr. S.K. Pandey	Member

Anti Ragging Cell 2019-20		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member
3.	Dr. S.K. Pandey	Member

Anti Ragging Cell 2020-21		
1.	Dr Sunaina Rawat	Convener
2.	Dr Vipin Kumar Sharma	Member

Anti Ragging Cell 2021-22		
1.	Dr Vipin Kumar Sharma	Member
2.	Dr. S.K. Pandey	Member
3.	Dr. Shubham Uniyal	Member